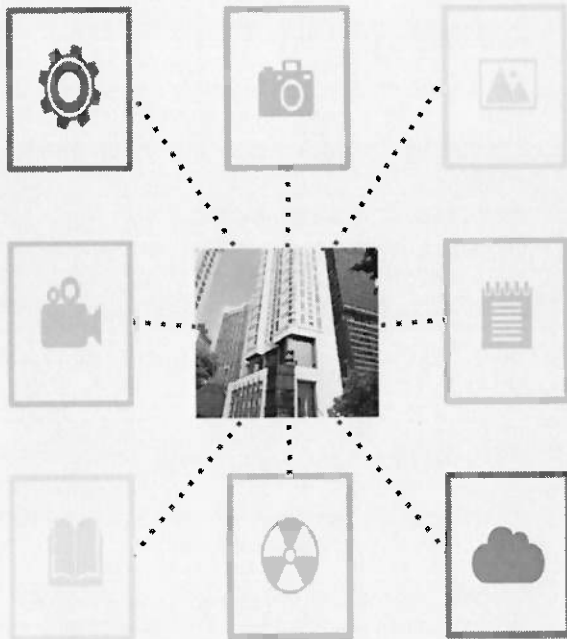


LAPORAN PEMERIKSAAN PREMIS PENGINAPAN PELANCONG



NAMA PREMIS :

Hotel XXX

ALAMAT PREMIS :

xxx

PEMERIKSAAN PPP :

Pemeriksaan Semula.

PENGGREDAN PPP:

Hotel Bandar / Hotel Tanah Tinggi / Hotel
Resort / Hotel Butik / Hotel Inovatif /
Hotel Apartment / Green Hotel / Orkid

DISEMAK DAN DILULUSKAN OLEH :

Pengarah MoTAC Negeri xxx

Tandatangan :

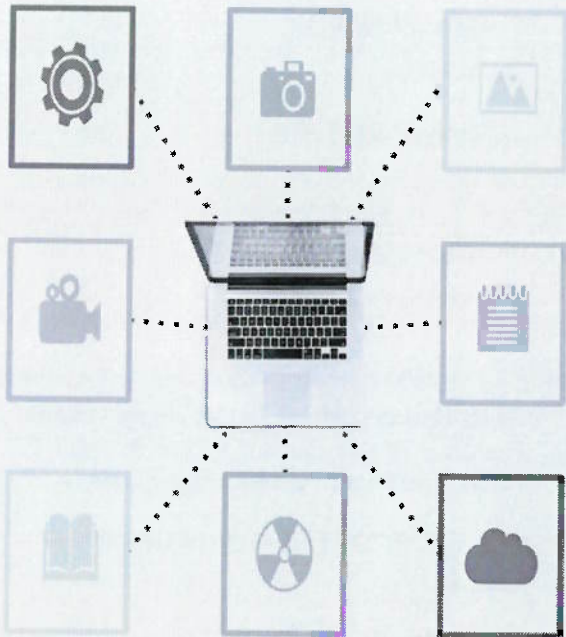
Tarikh :

NOTA PENGHARGAAN

MOTAC mengucapkan penghargaan dan setinggi-tinggi terima kasih kepada premis-premis penginapan berikut kerana membenarkan penggunaan gambar premis masing-masing sebagai rujukan dan panduan untuk penyediaan Laporan Bergambar :

- 1) Hotel Mandarin Oriental
- 2) Hotel Doubletree by Hilton Penang
- 3) Hotel Wyndham Acmar Klang
- 4) Hotel Holiday Inn Glenmarie
- 5) Impiana Hotel KLCC
- 6) ShangriLa Rasa Sayang Resort & Spa Penang

FORMAT SLAID



Rekabentuk Slaid

Hendaklah hanya menggunakan rekabentuk slaid yang disediakan bagi tujuan penyegeraman

Font

Font tulisan yang mudah dibaca.

Slide Animation

Tidak dibenarkan menggunakan *slide animation*.

Gambar

>Kesemua gambar yang digunakan hendaklah mempunyai tarikh dan masa diambil;

>Kualiti gambar hendaklah jelas dan terang, terutama pada gambar yang digunakan; dan

>Adalah menjadi tanggungjawab pemeriksa untuk memastikan segala dokumen yang dikemukakan dalam paparan slaid ini telah disemak dan disahkan benar.

PASUKAN PEMERIKSA

✓ Gambar pasukan pemeriksa Jelas menunjukkan berapa orang ahli panel yang hadir



Seramai XX ahli panel, yang terdiri daripada Pemeriksa Hotel
Dari kiri :
XXX, XXX, XXX, XXX, dan XXX.

Rujukan :
Mandarin
Oriental

1.0

Muka Hadapan Bangunan Hotel (Hotel Façade)

- 1) Keseluruhan Bangunan Hotel
- 2) Kawasan Hadapan Hotel / Hotel Signage



Rujukan :
Mandarin
Oriental

2.0

Kemasan Bilik Penginapan (Housekeeping)

Bilik OKU

- 1) Bilik Keseluruhan
- 2) Katil yang rendah
- 3) Telefon
- 4) Tempat Hanger (Rendah)
- 5) Peep Hole – Tiada
- 6) Spacious for Wheelchair



Rujukan :
Doubletree
by Hilton
Penang

2.0

Kemasan Bilik Penginapan (Housekeeping)

Bilik OKU

- 7) Ruang Tandas
- 8) Ruang Bilik Mandi
- 9) Hand Rail
- 10) Shower
- 11) Shower Stool – Tiada



Rujukan :
Hotel
Mandarin
Oriental &
Doubletree
by Hilton
Penang

2.0

Kemasan Bilik Penginapan (Housekeeping)

Jenis Setiap Bilik

- 1) Bilik Standard
- 2) Bilik Superior
- 3) Bilik Deluxe / Family
- 4) Bilik Suite
- 5) Nyatakan lain-lain – Jenis Bilik

No di paparan Gambar
mewakili Jenis setiap bilik

✓ Gambar
mewakili Jenis
setiap bilik boleh
dinyatakan 5
gambar sahaja
dan
penambahan
slaid
dibenarkan.



Rujukan :
Doubletree
by Hilton
Penang

2.0

Kemasan Bilik Penginapan (Housekeeping)

Kelengkapan Bilik

- 1) Peti Keselamatan
- 2) Seterika
- 3) Penyangkut Baju
- 4) Cerek Elektrik
- 5) Arah Kiblat
- 6) Telefon

No di paparan Gambar
mewakili Jenis item di dalam
bilik

✓ Gambar
Kelengkapan
bilik boleh
dinyatakan 5
gambar sahaja
dan
penambahan
slaid
dibenarkan.



Rujukan :
Wyndham
Acmar
Klang

3.0

FRONT OFFICE (Kaunter Resepsi)

- 1) Kaunter Penyambut Tetamu
- 2) Lobi Hotel
- 3) Ruang Lobi, *Waiting Area*
- 4) Hiasan Tempatan - Tiada



Rujukan :
Doubletree
by Hilton
Penang

3.0

FRONT OFFICE (Kaunter Resepsi)

- 5) Laluan OKU
- 6) Ramp
- 7) Tanda Keselamatan



4.0

DAPUR

Gambar yang perlu disediakan :

- ✓ Dapur (Keseluruhan)
- ✓ Stor Makanan
- ✓ Dry Store- Suhu, Susunan Barang
- ✓ Chiller – Suhu, Susunan Barang
- ✓ Back Of The House / Receiving Area
- ✓ Hood
- ✓ Grease Trap
- ✓ Fire Extinguisher

Setiap slaid hanya dibenarkan 4 gambar sahaja

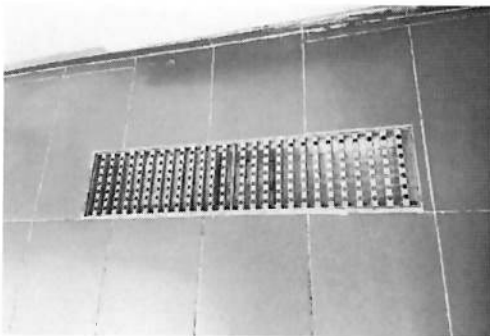
Rujukan :
Wyndham
Acmar
Klang

4.0

DAPUR

✓ Dapur (Keseluruhan)

✓ Gambar Dapur boleh dinyatakan 4 gambar sahaja dan penambahan slaid dibenarkan.



Rujukan :
Wyndham
Acmar
Klang

4.0

DAPUR (KITCHEN)

✓ Hood



Rujukan :
Wyndham
Acmar
Klang

4.0

DAPUR

- ✓ Grease Trap
- ✓ Fire Extinguisher



Rujukan :
Impiana
Hotel KLCC

4.0

DAPUR

- ✓ Stor Makanan



Rujukan :
Impiana
Hotel KLCC

4.0

DAPUR

- ✓ *Dry Store- Suhu, Susunan Barang*
- ✓ *Chiller – Suhu, Susunan Barang*



Rujukan :
Impiana
Hotel KLCC

4.0

DAPUR

- ✓ *Back Of The House / Receiving Area*



Rujukan :
Wyndham
Acmar Klang

5.0

F&B

5.1 Coffee House

√ Gambar Keseluruhan



Rujukan :
Wyndham
Acmar Klang

5.0

F&B

5.2 Restoran

√ Gambar Keseluruhan



Rujukan :
Mandarin
Oriental

5.0

F&B

5.3 Lounge / Bar

✓ Gambar Keseluruhan



Rujukan :
Mandarin
Oriental

5.0

F&B

5.4 Banquet

✓ Gambar Keseluruhan (*Ballroom / Bilik Mesyuarat / Holding Room*)



Rujukan :
Wyndham
Acmar Klang

6.0

Kakitangan

✓ Pakaian Seragam



Rujukan :
Wyndham
Acmar Klang

6.0

Kakitangan

✓ Housekeeping staff – full time, Part time, Outsource



Rujukan :
Wyndham
Acmar Klang

6.0

Kakitangan

✓ Pantri



Rujukan :
Wyndham
Acmar Klang

6.0

Kakitangan

✓ Loker dan Tempat persalinan



Rujukan :
Wyndham
Acmar Klang

6.0

Kakitangan

✓ Surau Kakitangan



Rujukan :
Wyndham
Acmar Klang

6.0

Kakitangan

✓ Dobi kakitangan





6.0

Kakitangan

✓ Tempat letak kenderaan (jika disediakan)



6.0

Kakitangan

✓ Tempat penginapan / Asrama (jika disediakan)

Rujukan :
Doubletree
by Hilton
Penang

6.0

Kakitangan

✓ CSR (aktiviti) kakitangan



Rujukan :
Holiday Inn
Glenmarie

7.0

Aduan

✓ Bukti (Aduan, Maklumbalas Manual, Trivago, Tripadvisor)

tripadvisor.com/Hotel/Reviews/333210-333210-Reviews-Hot-Holiday-Inn-Kuala-Lumpur-Glenmarie-Shah-Alam-Petaling
See all 36 hotels in Shah Alam

Holiday Inn Kuala Lumpur Glenmarie | COVID-19 | About | Location | **Reviews**



Mark D. wrote a review Jan 2020

Reviewed 1 month ago • 1,208 helpful votes • 1,238 helpful votes



A large hotel property in a serene area.

"This hotel is located about 20 kms from central Kuala Lumpur. It has many fine resort facilities such as a large swimming pool, golf course and a fitness center". It also can handle many different types of functions including University graduations. Families visiting Malaysia will find the hotel to be most accommodating, excellent "value for money" as well as restful. I hope that this review has been helpful."

Read more

Date of stay January 2020

tripadvisor.com

Helpful

Share



Response from HIKLGlenmarie, Manager at Holiday Inn Kuala Lumpur Glenmarie

Responded Mar 24, 2020

Dear Mark D Thank you for the detailed and helpful review. It was a pleasure to have you as a guest. We are happy to read that you enjoyed everything we have to offer. Please come back soon, we'd love to have you again! Warm regards, Daniela de Costa Executive Assistant Manager

Rujukan :
Impiana
Hotel KLCC

8.0

Kemudahan pelanggan

8.1 Kolam renang (jika disediakan)



Rujukan :
Impiana
Hotel KLCC

8.0

Kemudahan pelanggan

8.2 Gimnasium (jika disediakan)



Rujukan :
Impiana
Hotel KLCC

8.0

Kemudahan pelanggan

8.3 Spa (jika disediakan)

SWASANA SPA



Rujukan :
Doubletree
by Hilton
Penang

8.0

Kemudahan pelanggan

8.4 Kedai Barangan (jika disediakan)



Rujukan :
Doubletree
by Hilton
Penang

8.0

Kemudahan pelanggan

8.5 Business Centre (jika disediakan)



Rujukan :
Impiana
Hotel KLCC

8.0

Kemudahan pelanggan

✓ Surau (jika disediakan)



Rujukan :
Holiday Inn
Glenmarie

9.0

Keselamatan

✓ CCTV



Rujukan :
Holiday Inn
Glenmarie

9.0

Keselamatan

✓ Staf Beruniform

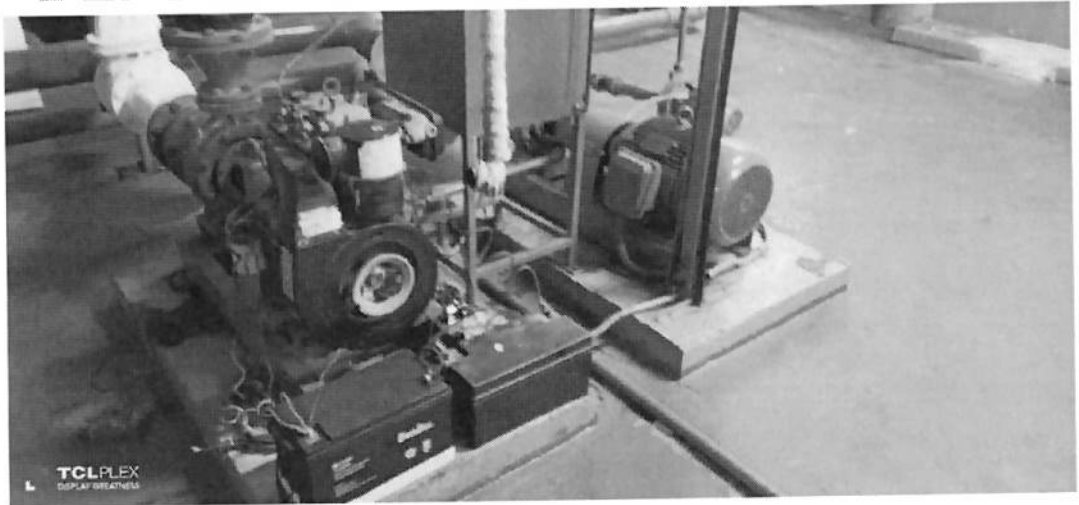


Rujukan :
Holiday Inn
Glenmarie

9.0

Keselamatan

✓ Water Sprinkler



Rujukan :
Holiday Inn
Glenmarie

9.0

Keselamatan

✓ Alat Pemadam Api



Rujukan :
Holiday Inn
Glenmarie

9.0

Keselamatan

✓ ERT- Carta Organisasi



Rujukan :
Holiday Inn
Glenmarie

9.0

Keselamatan

✓ ERT- Peralatan Kecemasan



Rujukan :
Holiday Inn
Glenmarie

10.0

Special Features

✓ Keistimewaan hotel – Kids eat and hotel free (seperti dinyatakan dalam laporan)



Spacious Rooms, Sheer Comfort

Gather together and enjoy

With a large room, a private balcony, and a view of the city, the Holiday Inn Glenmarie is the perfect place for a family getaway. The hotel offers a variety of room types, including a family suite with a private balcony and a view of the city. The hotel also features a large outdoor pool, a fitness center, and a restaurant. The hotel is located in a prime location, just minutes from the city center. The hotel is a great choice for families looking for a comfortable and convenient stay.

A Retreat Away From The City

Escape the city and enjoy a peaceful retreat at the Holiday Inn Glenmarie. The hotel offers a variety of room types, including a family suite with a private balcony and a view of the city. The hotel also features a large outdoor pool, a fitness center, and a restaurant. The hotel is located in a prime location, just minutes from the city center. The hotel is a great choice for families looking for a comfortable and convenient stay.

- Deluxe Room
- Deluxe Club View
- Deluxe Executive
- Executive Club Deluxe Room
- Family Suite
- Executive Suite
- Deluxe Suite

- Individually controlled air-conditioning
- Cable and satellite TV channels
- Coffee and tea making facilities
- Mini bar / refrigerator
- High speed internet access
- Comfortable workspace
- Direct dial telephone
- Bathroom
- Hairdryer
- Bathing facilities
- In-room safe
- Iron and ironing board

Book with us and join the Rewards Club



Rujukan :
Shangri La
Rasa
Sayang
Resort

11.0

Pemuliharaan Alam Sekitar

✓ Program dan aktiviti yang dijalankan oleh pihak hotel (jika kategori Hotel Resort & Hotel Tanah Tinggi)

SPICE & HERB GARDEN



Rujukan :
Shang-Ri
La Rasa
Sayang
Resort

11.0

Pemuliharaan Alam Sekitar

PENGASINGAN SAMPAH

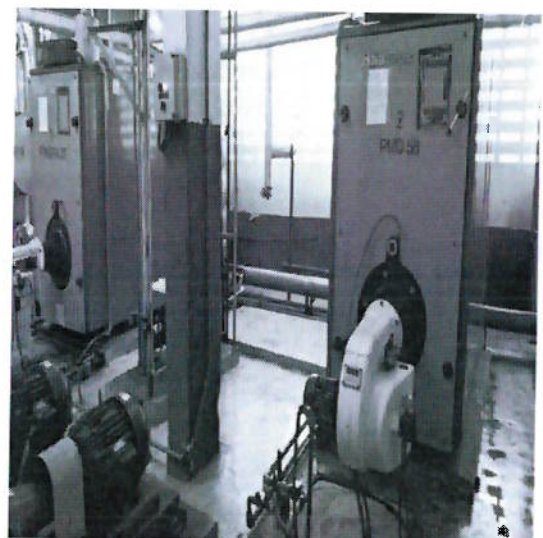


Rujukan :
Shang-Ri
La Rasa
Sayang
Resort

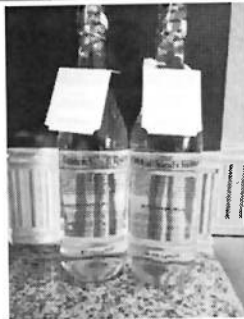
11.0

Pemuliharaan Alam Sekitar

BOILER ROOM



Penggunaan Air Kitar Semula



✓ 1.1 Lesen Perniagaan PBT

[illegible]

GAMBAR DOKUMEN SOKONGAN

✓ 1.2 Sijil Fire Certificate



Tempoh Sah laku Sijil Bomba :-
DD/MM/YY

GAMBAR DOKUMEN SOKONGAN

✓ 1.3 Sijil Ahli Persatuan Hotel yang berkaitan



Nama Persatuan: MAHO / MAH / MyBHA
No Ahli :
Tarikh Sah laku Sijil Persatuan :
DD/MM/YY

GAMBAR DOKUMEN SOKONGAN

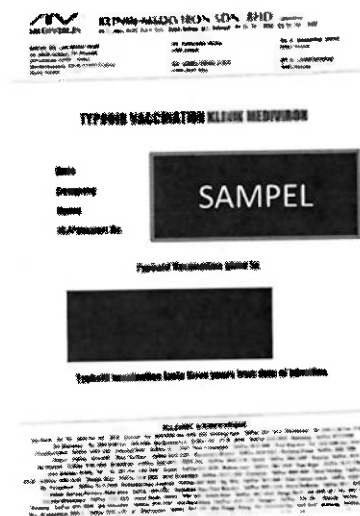
✓ 1.4 Sijil Pendaftaran PPP



Tarikh Pendaftaran:-
DD/MM/YY
No. Siri Sijil :-
XXXXX

GAMBAR DOKUMEN SOKONGAN

✓ 1.5 Dokumen lain yang berkaitan (Sijil suntikan typhoid / Sijil Halal / lain-lain)



TAMBAHAN GAMBAR

- Sila sediakan slaid tambahan gambar penambahbaikan yang telah dibuat seperti dinyatakan dalam laporan.

Sebelum
Penambahbaikan / Teguran

Selepas
Penambahbaikan / Teguran

TERIMA KASIH